



TRIDEL®
BUILT FOR LIFE

CORPORATE SOCIAL RESPONSIBILITY

IMPACT REPORT

We are proud to present our fourth Corporate Social Responsibility (CSR) Impact Report, offering you an inside look into who we are, what we do, and why we do it.

At Tridel, we believe the concept of “the triple bottom line” is not a choice but a business imperative, where people, planet and profit are aligned to positively contribute to our society and our shared success. Doing good is simply good business. Our Company now has over 400 employees and all share a deep and determined passion to make a positive impact in everything we do. Our impact is further maximized through the collective efforts of our Group of Companies.

We have a WISE CSR vision that focuses on Workplace, Industry, Society and Environment. Our mandate embraces sustainable business practices and includes initiatives like community economic development and engagement, corporate giving, employee development, our customer experience, innovation, and reducing our environmental impact.

We take our responsibility as a market leader seriously and believe we have the opportunity to influence positive action that allows for the creation of healthy, beautiful communities that support the well-being of everyone who lives there.

We hope you enjoy the report.

The Tridel CSR Team

We want to be the leader in creating and building quality condominium communities while having a positive impact on people’s everyday lives, and on society as a whole.

– Leo DelZotto, Chief Executive Officer,
Tridel Group of Companies



WORKPLACE

We differentiate ourselves as a best place to work employer.



INDUSTRY

We invest in developing best practices to drive innovation that ensures positive sustainable growth and future opportunities.



ENVIRONMENT

We build communities that are sustainable, environmentally responsible, energy efficient, resilient and healthy places to live.



SOCIETY

We are committed to maximizing our collective impact by fostering social and economic well-being that lead to vibrant and strong communities.





WORKPLACE

“We are a team, a collective, and we share our successes. As we continue to grow, one thing remains true - we're stronger together.”

- Jim Ritchie, Chief Operating Officer, Tridel Group of Companies

CULTURE IS AT THE CORE OF OUR COMMUNITY PEOPLE & CULTURE

To build amazing communities for our customers, we know the first community we need to build is our own. We believe our employees are the best in the industry. We not only attract the top talent but develop them into thought-leaders who thrive in a company culture of integrity, where they are empowered to “do the right thing”. This is the secret to our success.

Our People & Culture Advisory Group was established to enhance our best place to work culture for our employees, preserving the aspects of our culture that make us great, while evolving it so we are competitive. They ensure the corporate values instilled by our founder, Jack DelZotto, are maintained across the Company while continuing to create a positive experience for our employees. With representatives from diverse teams, they give a voice for what's important to our employees and guide the development of a cohesive and healthy culture within Tridel.

35% of our workforce has been with Tridel for 10+ years.

51% of our workforce is women.

Our balanced workforce is made up of 5 generations.

*Data calculated for Tridel, Deltera, DelSuites, DCRI and DelRealty



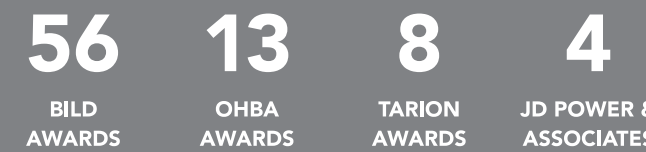
INDUSTRY

“At Tridel, our relentless commitment to innovation and quality is deeply ingrained in our culture, and as an industry leader we have a responsibility to positively influence and shape the industry as a whole.”

- Bruno Giancola, SVP, Project Management

WE TAKE OUR LEADERSHIP ROLE SERIOUSLY

Developing amazing, beautiful and healthy communities for our homeowners and their families is serious business to us. Everything we do has an impact on condo living in the GTA and to remain a leader, we need to continue to innovate, collaborate with our industry partners and carve out the path for the next generation of homebuilders.



Of all the things we've built, your trust is valued the most.

OUR GROUP OF COMPANIES

- DELTERA** Real estate development, construction management and services. 85,000+ homes
- DEL CONDOMINIUM RENTALS** Full service condominium rental company. 2,500+ suites
- DELSUITES** Furnished executive accommodations. 380+ suites
- DEL PROPERTY MANAGEMENT** Condominium property management. 72,000+ suites
- DELMANOR** Seniors living. 850+ clients
- DMS PROPERTY MANAGEMENT** Residential and commercial property management

SMART COMMUNITIES

Designed to make life simple and easy, we have begun incorporating internet as a utility and smart home technology in living spaces and community common elements, making it a better home experience for residents. This includes digital door locks, smart phone-controlled thermostats, license plate recognition, automated parcel delivery systems and more.

THE ENWAVE TANK A WELL BENEATH THE WELL

Deltera is building the infrastructure for the Enwave Tank, allowing district energy provider, Enwave, to deliver a Deep Lake Water Cooling (DLWC) system at The Well. DLWC is a cooling solution that harnesses the renewable cold temperatures of Lake Ontario. It uses up to 90% less electricity, eliminates ozone-depleting emissions, and primarily uses renewable lake water, resulting in lower building maintenance costs.

TEN YORK INNOVATION SUITE

The Ten York Innovation Suite is a showcase home created to enhance the living experience and lifestyle of our homeowners and their guests. Boldly elegant, the suite demonstrates forward-thinking design and the latest in technology-powered living, most of which can be programmed and controlled with voice commands or a smartphone. From improved connectivity that offers more control over in-suite features, to behind-the-scenes systems that subtly enhance the environment within, this suite truly takes condo living to the next level.



SOCIETY

“We go beyond bricks and mortar by investing in engagement and economic development initiatives that lead to strong, resilient communities.”

- Danielle Feidler, SVP, Brand Experience

BUILDING OPPORTUNITIES FOR LIFE TODAY



BOLT's mission is simple: assist in connecting under-resourced youth to education and skills training. BOLT Speak Outs, Job Shadowing experiences, Day of Discovery events, and financial awards contribute to the transformation of young adults to confident, self-sufficient members of this thriving, global industry.

\$3.1 million

RAISED TO DATE

146 CONSTRUCTION JOBS

64 JOB SHADOWING OPPORTUNITIES

350+ SCHOLARSHIPS TO DATE

1300+ YOUTH ENGAGED

We want students to know that their career goals are possible. We want to support their educational journey as it builds a foundation of skills and confidence that will propel them forward. We are there to watch and support students as they grow and develop, and for BOLT, this is what drives us.

- Joanne Bin, Executive Director BOLT

GEORGE BROWN COLLEGE

The Angelo DelZotto School of Construction Management at George Brown College (GBC) is Ontario's only four-year degree program in Construction Management. This partnership with GBC, BOLT and Tridel is one example of how we support education in our industry to create leading-edge construction education programs and facilities in the construction industry, while developing the next generation of talent.

490 GRADUATES

7 PROGRAMS

144 BOLT SCHOLARSHIPS

OUR COMMITMENT TO COMMUNITY

We are a proud partner in the revitalization of the Alexandra Park and Leslie Nymark communities. This is a unique long-term private-public partnership with Toronto Community Housing (TCHC), Tridel, our BOLT Foundation and residents of the community.

We support resident-led local micro-enterprises, like The Culinary Crew, and other grant programs to increase engagement in social and economic initiatives that positively impact their community.

THE BOWERY PROJECT

We support The Bowery Project, a not-for-profit organization with a mission to create opportunities for urban agriculture in the City. They provide fresh food to local charities and food providers while simultaneously engaging the community through creative and educational programming.



ENVIRONMENT

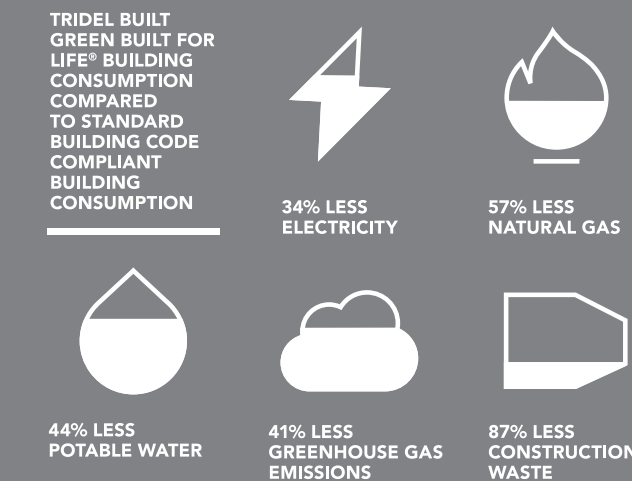
“At Tridel, we are dedicated to being an environmental leader in our industry, not just because it's a smart thing to do (for our homeowners and ourselves), but because it's the right thing to do.”

- Adrian Wang, Director, Innovation & Sustainability

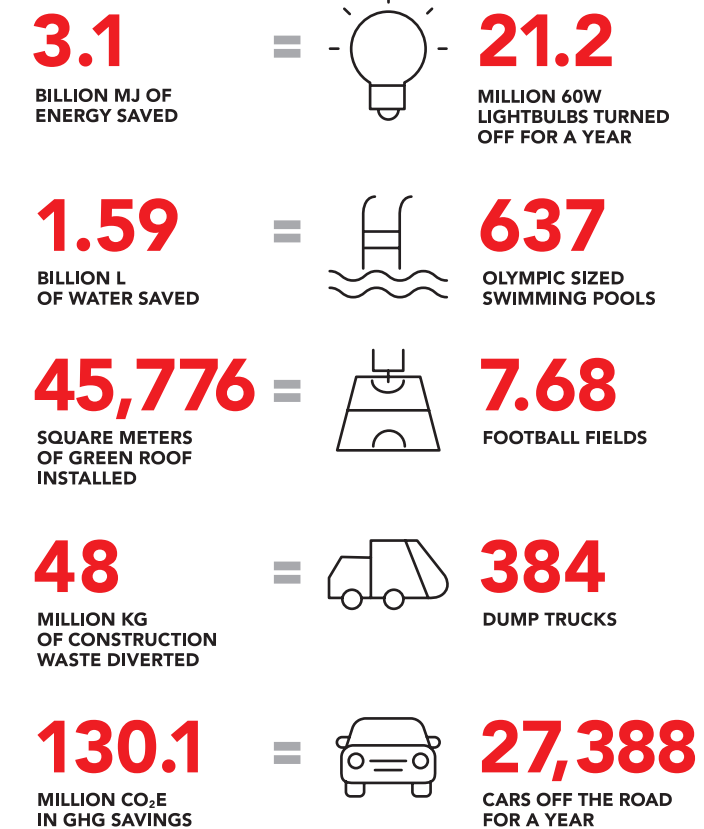
OUR ENVIRONMENTAL IMPACT

We build with intentional and thoughtful design to conserve more energy, water and resources than any standard Building Code compliant buildings. We are proud to be the recipient of 10 Green Builder of the Year awards from BILD.

Tridel Built Green Built for Life® communities are high performing, meaning they use less energy to run while providing superior comfort to the homeowner.



ESTIMATED IMPACT TO DATE



*Data was calculated by EQ Building Performance.

OUR CERTIFICATIONS:

Level/Type	Building Area (m2)	Suites
1 Platinum	35,479	362
22 Gold	624,725	6,658
9 Silver	240,701	2,050
7 LEED ND	246,527	3,296



MAINTAINING OUR LEAD WITH LEED®



MEET THE CSR TEAM:

At Tridel, Corporate Social Responsibility is a commitment shared by everyone within our Company and we would like to thank all those who contributed to our CSR Impact Report. We hope you enjoyed reading it and welcome your ideas on how we can improve the report and our shared future.

- Danielle Feidler, Maggie Hall, Asal Afshar, and Adrian Wang

READ THE FULL REPORT ONLINE AT:

tridel.com/csr

GET IN TOUCH OR HAVE AN IDEA:

✉ csr@tridel.com
ideas@tridel.com
☎ 416-661-9394

FOLLOW US:

📘 facebook.com/tridel
🐦 [@tridel](https://twitter.com/tridel)
📷 [@tridel](https://instagram.com/tridel)
📌 pinterest.com/tridel
📺 youtube.com/tridelcondos
🌐 linkedin.com/company/tridel

tridel.com