

Thinking Additional Customization?

IMPORTANT Information to Assist You & Your Trades

As you settle into your new Aquabella home, we expect that you may want to do some additional customization. As part of that, you may be using professional consultants and trades. As outlined in your Agreement of Purchase and Sale, all customization requests must be submitted in writing for review and approval beforehand.

Since your community is still actively under construction and Final Closing has not taken place, it is critical that we manage any trade related work within the community to coordinate security and access control as well as preserve the common elements. It will also help us ensure that everyone knows about and respects the approved times for work, where to park (if possible) and how to dispose of any construction waste. There is also important documentation that we provide you with for your trades, to assist in ensuring that experienced professionals with the right credentials and insurance are verified for the work that is proposed.

While you are ultimately responsible for any trades or consultants you bring into the community, the structure and information we provide you with can help prevent unnecessary complications that could occur. It is also important to note that any customization you undertake for your home may have an impact on your New Home Warranty. Specifically, damages reported outside a reasonable time frame after occupancy and/or are the result of alterations in the home are not covered by your New Home Warranty. Requests to customize exclusive use common elements will have a separate process that will be coordinated by your elected Board of Directors.

Before Final Closing, you will need to provide information to us at ask@tridel.com and we will assist you. In the future and once you have a resident elected Board of Directors, all work will be coordinated with your Del Property Management team and approved by your Board.

The majority of our customers undertake "light" customization where painting, crown moulding and closet organizers, are some of the most common requests. These requests are generally same day requests and only require you to itemize the work and list the expected trades coming to the community (with associated dates and times).

More extensive customization requests that may impact the structure of your home or the infrastructure of the common elements may require additional time and coordination.

Working together with all homeowners and their trades, we should be able to successfully minimize any inconvenience or disturbance to you and other residents who are living and enjoying their new home and community.

Should you have any questions or concerns surrounding the Suite Renovation process or your Tridel home in general, please do not hesitate to contact the Tridel Customer Connection Centre (C³ Centre) at 416.661.9394 or via e-mail at ask@tridel.com.

Access to My Tridel Home

Welcome to My Tridel Home (mytridelhome.com) where you can get existing and up-to-date information about your new Tridel home.

Through MyTridelHome.com you can:

- View your contract information at a glance
- View your documents, such as your Agreement of Purchase and Sale, Certificate of Completion and Possession, and Final Statement of Adjustments
- View your emails and notices
- Submit your service requests

Welcome Email from Tridel

To access MyTridelHome.com, you will be sent an email from Tridel titled “Welcome to MyTridelHome”, which will contain your new username, temporary password, and a link to access MyTridelHome.com. Please keep an eye out for this email. If you haven’t received this email, you may want to check your spam folder or contact us.

Please note: The My Tridel Home welcome email will be sent to the email address that we have on file for you. It’s important that we have your correct email address so that you can access your My Tridel Home information. If there are multiple people on title, please ensure that we have a unique email address for each person, so they can access My Tridel Home as well.

Username and Password

Once you have logged in to MyTridelHome.com, you will be prompted to change your password. Please store your username and password in a safe place. We encourage you not to share your log-in with others as MyTridelHome.com contains important personal information. If you lose or forget your password, please use the “Forget Your Password?” feature found on MyTridelHome.com.

Selling Your Home?

If you sell your home, please do not provide the new owner with your log-in as they will get access to all your personal information. Please ask them to contact us.

Questions

If you have any questions, please contact our Customer Connection Centre (C³) at 416.661.9394 or email ask@tridel.com.

How it
should be.

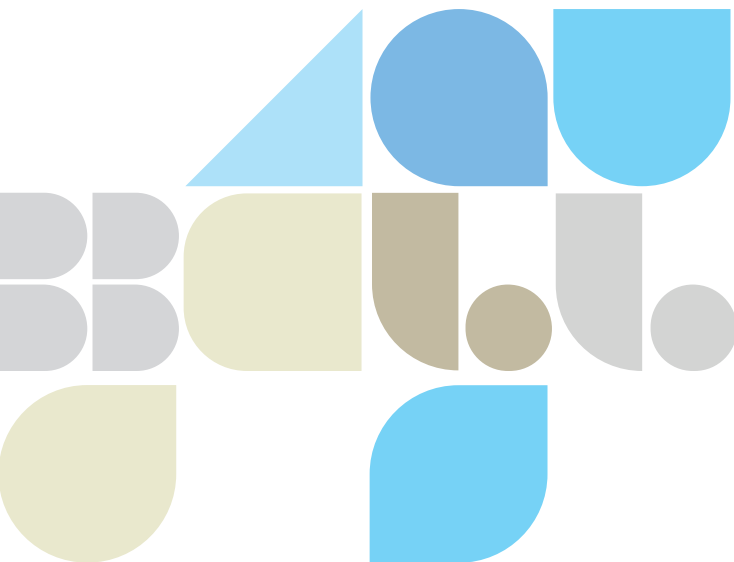


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Welcome to Beanfield

Congratulations on your new condo at Aquabella!

Beanfield is excited to help make your condo feel even more like home. Enjoy **Beanfield's 1 Gigabit Unlimited Fibre Internet**, already included in your home's condo fees. Our Fibre Internet is direct to your suite and provides symmetrical speeds. Even better, your usage is unlimited!



To set up your Beanfield Internet service, you'll need to register and request an installation date for anytime after your occupancy. Register here: www.beanfield.com/aquabella.

AQUABELLA
BAYSIDE TORONTO



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Toronto, Ontario,
M6K 3E3

info@beanfield.com | 416.532.1555 | www.beanfield.com



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Includes free installation and one set-top box.

We are Beanfield!

Beanfield is a telecommunications company unlike the rest. We recognize the importance of connecting communities and the people within them, and we do this without sacrificing outstanding customer support and superior services. At Beanfield, it's about building communities, not just networks.

Founded in 1988, Beanfield builds, owns and operates the largest independent fibre-optic network in Toronto and Montreal. We connect over 2800 commercial and residential buildings. All of our construction, installation, and customer experience teams are in-house, giving you the most efficient and streamlined experience possible, because we believe that's **How it should be.**





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**The offer is exclusive to residents of Tridel® communities and employees of the Tridel Group of Companies and is subject to change or may be rescinded at any time, without notice. The products, services and companies represented in the offer are not affiliated, warranted, or endorsed by any of the Tridel Group of Companies. E.&O.E. October 2017.*